

HELP US HELP YOU



WAYS YOU CAN LET US KNOW ABOUT ANY PROBLEMS WITH ENVIRONMENTAL ISSUES SUCH AS MISSED BINS, FLY-TIPS, GRAFFITI ETC ARE...

ONLINE 24/7

www.croydon.gov.uk/doitonline/report-it

You can report the following online.

- Issues with trees
- Issues in parks
- Issues with waste and recycling collections
- Issues with street cleansing and fly tipping

USING MY ACCOUNT

Use My Account www.croydon.gov.uk/myaccount

to check if we know about a problem and if we don't, you can either report anonymously or set up an account where you can track the progress of your report.

See My Account for a complete list of services available. You can also log an issue on someone else's behalf on My Account

HOW LONG WE TAKE TO RESOLVE THE ISSUE DEPENDS ON WHAT YOU'RE REPORTING, BUT WE'LL TRY TO GET EVERYTHING RESOLVED AS SOON AS POSSIBLE.

USE THE LOVE CLEAN STREETS APP

Download the free Love Clean Streets smartphone app and select Croydon as your home local authority. You can now report issues to us on the go in four easy steps.

- Select the location
- Add a photo
- Choose category and add brief description
- Hit send – and you're done!

A complete list of services are available on the app.

